

Mohali branch Address:

NIPRO MEDICAL INDIA PVT.LTD, khatan No 761/786, Chandigarh  
Zirakpur Road, Village Bhaghat Zirakpur, Mohali, Punjab Phone :- 18002095200

**INSTALLATION/SERVICE REPORT**

Report No: **181**

Hospital Name: *Civil Hospital*  
Address: *Hisar (Ces)*  
Nephrologist:  
Chief Technician:  
Biomedical Engineer:

Model: *Sudial 55 Pnd*  
Serial No: *192X13044*  
Nature of Call: *80*  
AMC/CAMC/Warranty/On call:  
Installation date: *20/04/2019*  
Warranty Expiry date: *19/04/2024*  
Hour Meter Reading: *7968hr*

Errorcode: *E-120, E74 Short Chemical Solution.*  
Machine Software Ver: *Circulation Flow* Type: *Stop*

Action Taken: *check & found m/c give alarm  
Circulation Flow stop during hot Citric  
and hot rinse. Then clean & check  
Citric line, viz & NS6 but found these  
are OK. Finally found they broke injection*

Parts to be Used/Replaced:	Material code	Description:	Qty:
<i>Cap inside and m/c</i>	<i>Coupler</i>	<i>plug. So the flow stop and alarm. Then found Red Coupler</i>	

Call status completed Yes  No

Comments (Service Engineer): *Kindly avoid mishandling of m/c otherwise Company will not responsible for part damage. Now m/c working properly.*

Comments (Unit-In-charge):

Signature of Service Engineer  
*Kanferka*

Seal & Signature of Customer  
*Rohit*  


Date: *21/06/22* Time:

Date: Time:

- Please follow standard disinfection protocol as recommended.
- AAMI standard RO water should be provided to Hemodialysis machines.
- It's mandatory to run the machine only with servo stabilizer or UPS.
- If spare part damaged due to power fluctuation while not using UPS or servo stabilizer are not covered under warranty/CAMC.
- Physical damage, misplaced and missing spare parts are not covered under warranty/CAMC.
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