


Your ticket request has been booked successfully. Thank you for availing our services. Your ticket and its details are as follows-

From	FARRUKHABAD BUS	Scheduled Departure	18-08-2023 20:00	To	ANAND VIHAR
Date of Booking	18-08-2023 15:34	Scheduled Arrival	19-08-2023 05:03	Bus Type	JANRATH 2X2
Boarding	FARRUKHABAD BUS	No of Passengers	1	Distance	328 Km
Reservation upto	ANAND VIHAR	Passenger Mob No.	9456475278	Transaction ID	BUS_210362_202308181533
Depot Name	FARRUKHABAD	Depot Region	ETAWAH	Booking ID	0000000335BA

Fare Details

Description	Amount(Rs.)	Amount(in words)
Ticket Amt:	734.00	Seven Hundred Thirty Four Rupees
Reservation Charge:	20.00	Twenty Rupees
Convenience Fee:	8.00	Eight Rupees
GST Amt:	CGST @ 2.5%	18.00
	SGST @ 2.5%	18.00
GST on Reservation & Convenience Fee	CGST @ 9%	2.50
	SGST @ 9%	2.50
Total Amt:	803.00	Eight Hundred Three Rupees

Details of Seat(s)

S.No.	Ticket No.	Name of Passenger	Gender	Age	Seat No.	Status	Ticket Amount (Rs.)	Ticket Amount GST (Rs.)	Reservation Charge (Rs.)	Reservation Charge GST (Rs.)	Convenience Fee (Rs.)	Convenience Fee GST (Rs.)	Total Amount (Rs.)	QR
1	0011487261	Zaheen Ali Khan	MALE	27	13	BOOKED	734.00	36	20.00	4	8	1	803	

## Cancellation/Refund

### Rules

Time Frame	Cancellation Fee
More than 24 hours of scheduled departure time	Only reservation charges and convenience fee would be deducted from the total amount
From 24 hours and up to 2 hours before the scheduled departure time	10% of the basic fare , reservation charges and convenience fee would be retained as cancellation charges
From 2 hours to 1 hour before the scheduled departure time	15% of the basic fare , reservation charges and convenience fee would be retained as cancellation charges
Between 1 hour before the scheduled departure time and departure time	No refund
After departure of bus	No refund

समय सीमा	निरस्तीकरण शुल्क
निर्धारित प्रस्थान समय के 24 घंटे से अधिक	कुल राशि में से केवल आरक्षण शुल्क और सुविधा शुल्क की कटौती की जाएगी
24 घंटे से और निर्धारित प्रस्थान समय से 2 घंटे पहले तक	मूल किराए का 10% एवं आरक्षण शुल्क और सुविधा शुल्क निरस्तीकरण शुल्क के रूप में रखा जाएगा
निर्धारित प्रस्थान समय से 2 घंटे से 1 घंटे पहले तक	मूल किराए का 15% एवं आरक्षण शुल्क और सुविधा शुल्क निरस्तीकरण शुल्क के रूप में रखा जाएगा
निर्धारित प्रस्थान समय और प्रस्थान समय से 1 घंटे पहले के बीच	कोई रिफंड नहीं
बस के प्रस्थान के बाद	कोई रिफंड नहीं

### Terms & Conditions

- (1) UPSRTC will not be responsible for any loss or damage to the accompanying luggage.
- (2) Passengers are allowed to carry 25kg as personal luggage. Any excess luggage will be charged as per UPSRTC rules.
- (3) To ensure safely, secure and operational convenience, all passengers are requested to refrain from boarding/getting off at any Unscheduled Stoppages.
- (4) The arrival and departure time mentioned on the ticket are only tentative timings. Buses may be delayed due to some unavoidable reasons like traffic jams etc.; however the bus will not leave the starting station before the time that is mentioned on the ticket.
- (5) Passengers are requested to arrive at the boarding point at least 15 minutes before the scheduled time of departure.
- (6) Passengers are requested to furnish the following at the time of boarding the bus(Failing to do so, they may not be allowed to board the bus).
  - (i) A copy of the ticket or SMS or E-Ticket.
  - (ii) Identity proof.(Driving license/Student ID Card/Passport/PAN Card/Voter ID Card/Aadhar Card etc.)
- (7) UPSRTC shall not be responsible for any delay or inconvenience during the journey due to breakdown of the vehicle or other reasons beyond the control of UPSRTC.
- (8) The trips are subject to cancellation or postponement due to breakdown of the vehicle or insufficient passengers for the trip. Under such circumstances, passengers will be intimated through email/phone as soon as possible and the ticket amount will be refunded. No passenger will be taken on the wayside. Route diversion charges if necessary will be collected by the conductor at the time of journey. However in case of breakdown of the bus the fare for uncovered portion of journey considering the nearest fare stage will be refundable.
- (9) Baggage and Luggage will be booked at owner's risk. All refund related cases are automatically processed by the system and in case of non receipt of refunds beyond 07 days from Journey Cancellation date, please email at [online.support@upsrtc.com](mailto:online.support@upsrtc.com) or [helpline@upsrtc.com](mailto:helpline@upsrtc.com). Passengers may also call at our toll free helpline number **1800-180-2877** for such queries. For any query regarding bus services please contact enquiry offices.

**HELPLINE - 1800-180-2877**

**WHATSAPP HELPLINE - 9415049606**

Visit us [www.upsrtc.com](http://www.upsrtc.com).