

Date: 29-Feb-2024

To ,

The CEO,
Rajiv Aarogyasri Health Care Trust
Government of Telangana ,
Hyderabad.

Respected Madam,

Subject: Support required to consider Operations dates as Preauth raised Dates.

I am writing to bring to your attention an issue regarding the settlement of payments for services rendered by SAP Medicals Pvt Ltd to the Osmania Cluster under the Aarogyasri Health Care Trust. We sincerely appreciate the trust's consistent and timely payments for the majority of cases directly into our accounts, which has greatly facilitated our operations.

However, we have recently encountered an operational challenge regarding the settlement of payments for a few cases. Due to certain discrepancies in the dates of operations, payments for these cases have been inadvertently settled into the accounts of the respective hospitals instead of directly into our accounts as per the standard procedure. This has resulted in a delay in receiving the rightful share of payments .

Thank you for your understanding and cooperation.



Yours sincerely,

Project Manager

SAP Medicals PVT Ltd

